

# BRAVE NEW MEDIA FORUM

November 26 – 28, 2020

## EVENT GUIDE

### **BNMF — Why "viral edition"?**

This year, we invite you to a virtual event addressing a broader audience in the Western Balkans and far beyond. We're deeply convinced that positive thinking and constructive discussions are the right way to counter this pandemic. So let's go viral — against COVID-19!

### **Where can I find BNMF's main sessions?**

Our [bnmf.online](https://bnmf.online) platform is the place to be! Right at the top, we'll broadcast the *main sessions* from 10 to 12 AM (CET) and 3 to 5 PM (CET) every day. These sessions are open to everyone, so feel free to share the link [bnmf.online](https://bnmf.online) with your friends and colleagues.

### **What are chat groups (Viber / WhatsApp / Telegram) about — and how do they work?**

Taking part in BNMF is about more than just watching. This event is a great place to meet inspiring and exciting people. From our experience, BNMF "matches" last for a long, long time. That's why we're creating closed *chat groups* — of course, for registered participants only. **Please check our previous mail on this topic — it's of utmost importance!**

Helpful BNMF scouts will also be part of these chat groups, breaking the ice, providing additional information, passing your questions on to the panelists, and helping you in case you experience any technical or other problems. We'll be setting up the chat groups on Wednesday, November 25.

Please note: Our chat groups follow [DW's netiquette guidelines](#). Moreover, please stick to the chat group's indicated language, do not pass personal data of group members onto third persons, and do not invite other people to the group. Otherwise, BNMF chat hosts will ban you from the group immediately.

### **How can I hop into deep-dive sessions and online workshops?**

If you have received this email, you're one of the registered participants with a granted access to the *interactive area of BNMF 2020!*

This program section includes *deep-dive sessions* with selected speakers from the main sessions and *online workshops*. They will take place on November 26-28 from 12 AM to 3 PM (CET) and from 5 to 6 PM (CET)

We encourage you to download the *Zoom app* straight away. The app displays Zoom sessions in high quality and offers additional interactive features. Our recommendation is to use a desktop computer, laptop or tablet — not a mobile phone.

Of course, the Zoom app is only needed for sessions in the interactive area, not for the main sessions. If you do not plan to attend any interactive sessions, you do not need to download the app.

[Access to deep-dive sessions \(only relevant if indicated by you in the registration form\)](#)

Every evening (CET), you will receive an email with a unique code for the upcoming event. This code allows you to access all deep-dive sessions taking place on the following day. For each deep-dive

session on this very day, you will find a log-in button on our [bnmf.online](https://bnmf.online) platform, right under the screen where the main sessions are displayed.

Don't worry — you won't miss it! Just click on the button of a session you want to attend a few minutes before it starts, and you'll find yourself in a waiting area. As soon as the host notices your presence, you'll be part of the event in a few seconds.

Please note: Our deep-dive sessions follow [DW's netiquette guidelines](#). Furthermore, please use the indicated language, do not share the unique code with others. Also, inviting other individuals to a session is not allowed. Otherwise, the BNMF organizers will have no choice but to remove you from the participants' list.

#### Access to online workshops (only relevant if indicated by you in the registration form)

We'll send you an email with the Zoom link to access the workshop. Don't worry — it'll be early enough if you check your email an hour before the session begins.

Due to a large number of workshop applications, we can grant only one workshop participation per person. We are going to send you an email with more details soon.

Please note: Our online workshops follow [DW's netiquette guidelines](#). Moreover, please use the indicated language, do not share the invitation link with other people, and do not invite other individuals to the session. Otherwise, we'll have to remove you from the participants' list.

#### **What if I need help?**

Bugs happen, especially during online events. All of a sudden, the screen turns black, or a link doesn't work? We're here to answer all your questions and provide support. As a first step, we recommend getting in touch via chat group you're part of (that's why we'll create them). One of our BNMF scouts will answer as soon as possible and try to find a solution. If some complications occur, feel free to contact our central help desk at any point: [bravenewmedia@dw.com](mailto:bravenewmedia@dw.com).